



MEDICAL HOLDING COMPANY

DISPOSITION, ACCOUNTABILITY,
AND PROCESSING OF SOLDIER-
PATIENTS

Method Soldiers Are Transferred To MED HOLD (MH)

1. Admission and Disposition Report is used to identify all the soldiers that will be attached to Med Hold
2. WRAMC FORM LETTER 14 : Requires approval from the Physician, DCCS and Med Hold CDR
3. Direct Assignment by a Personnel Service Branch (PSB). i.e. 18th PSB in Korea (121st Gen Hosp) assigns Soldiers directly to WRAMC Med Hold

Method Soldiers Are Transferred To MED HOLD (MH)—cont.

4. Temporary Change of Station (TCS) Orders: for USAR i.e. Landstuhl to WRAMC (Hosp-PAD)
5. TCS/TDY for Active Duty: Managed by TRICARE and/or Soldiers can be assigned or attached by the Tactical Liaison/PAD Office or Clinic Physicians to Med Hold
6. Med Hold to Med Hold Transfer: Requires coordinated effort by physician & case manager, then Med Hold CDR i.e. BAMC Med Hold from WRAMC Med Hold

MED HOLD CASE MANAGERS: *HOLD OVERS (RESERVE COMP)*

- Roles and responsibilities:
 - Acts as primary POC for MHO Soldiers regarding all clinical care.
 - Coordinate and communicate Soldier's clinical care when transferred between MHOs, MRPUs, or CBHCOs.
 - Ensure timely and valid MCDs data entry
 - Ensure Soldier's profile is current and valid.
 - If applicable, ensure LOD is initiated.
 - Coordinate and schedule all medical care and appointments.

PATIENT ACCOUNTABILITY FLOW CHART

INPATIENT PLATOON

RESPONSIBILITY FOR
HOSPITAL INPATIENTS



TGLO -
DISPATCHED
ESCORDED TO VADP
WHEN HIS
RELEASED

DISPATCHED
CONTACT TGLO



ARRIVED AT
OFFICE PLATOON
MED HALL



INNOCENT
HOUSE

PHASE I

PHASE II

PHASE III

PATIENT ACCOUNTABILITY: ISSUES

- FL-14
- CONVALESCENT LEAVE
- TRANSFER TO VA HOSPITAL
- AFTER HOURS/WEEKEND RELEASE
- SPACE IN TSLO FOR ESCORTS
- INPATIENT RELEASE PROJECTIONS
- TRICARE
- DCCS RESPONSIBLE FOR VSI, SI, NSI

HOSPITAL CASE MANAGERS

Location	Case Manager	Phone	Page #
1	Sherry Smith	214-667-2345	100-101
2	Patricia Johnson	214-555-1234	102-103
3	Alfredo Lopez	214-555-2345	
4	Mark Johnson	214-555-3456	104-105
5	Mark Johnson	214-555-4567	106
6	Mark Johnson	214-555-5678	107-108
7	Mark Johnson	214-555-6789	
8	Mark Johnson	214-555-7890	109-110
9	Mark Johnson	214-555-8900	111-112
10	Mark Johnson	214-555-9000	113-114
11	Mark Johnson	214-555-0000	
12	Mark Johnson	214-555-1111	115-116
13	Mark Johnson	214-555-2222	117-118
14	Mark Johnson	214-555-3333	119-120
15	Mark Johnson	214-555-4444	121-122
16	Mark Johnson	214-555-5555	123-124
17	Mark Johnson	214-555-6666	125-126
18	Mark Johnson	214-555-7777	127-128
19	Mark Johnson	214-555-8888	129-130
20	Mark Johnson	214-555-9999	131-132

ISSUES

- Issue: Lack of accountability of soldiers who move from one VA hospital to another.
- Recommendation: Work with Med Hold PAC personnel to ensure that the orders-writing process is revised to include information stating that the gaining VA must contact Med Hold.

QUESTIONS